

Treherne House & The Malvern Retreat Accessibility Statement

Our well-lit large plot has parking for numerous vehicles and a turning circle for ease of navigation. The drive is gravelled over the whole area. We also have an additional light sensor for late at night.

Treherne House was built in 1902 and although it is an Edwardian property it has a Victorian influence to the Interior. The Malvern Retreat self-catering Coach House was converted in 2005 from the Original Coach House and Stables and has a contemporary feel to this property which is set out at ground level. The entrance to The Malvern Retreat is 80 cms wide. There is a private garden and entrance to this building.

Both properties are solid and feature exterior and interior walls that are 35cms thick, this means that we are restricted to alterations in some parts of the house.

The front door of Treherne House is 1 metre wide, passing over 3 stone steps, the highest being 13cms high.

Entrance to the spacious Public Lounge and Dining Room which are situated on the Ground Floor are through original stripped Pine Doors that are 1 metre wide. Entrance to our planned extension will be through a large door in the Guest Lounge. The plan is that there will then be access to the private gardens on ground floor level.

Our bedrooms are situated on the first floor after accessing 16 steps of 16cms tall which means that we may not be able to accommodate those with severe mobility impairment. The original stripped pine bedroom doors are a minimum of 85 cms wide.

The hallways and landing are always well lit and we have provided permanent night lights for arrivals back in the house at night.

Additional Information:

We have installed a sophisticated new Wireless Fire Alarm system throughout the property with Sound Alarms on all 3 levels, highlighter points at the exits and sensitive detectors fitted in every guest room. The bedrooms also now feature the new style hotel safety locks preventing guests from locking themselves in the room in case of an emergency.

We take the safety of our guests very seriously and have invested in this area of the business as a major part of the refurbishment of this beautiful house. If any guests are hard of hearing or have any other special needs please notify us prior to arrival so that we can make additional arrangements for your safety.

As we live on the premises we are around most of the time, but on the occasions when circumstances dictate that we are not, there is a contact telephone number to reach us on and a list of useful numbers to call in case of emergencies.